

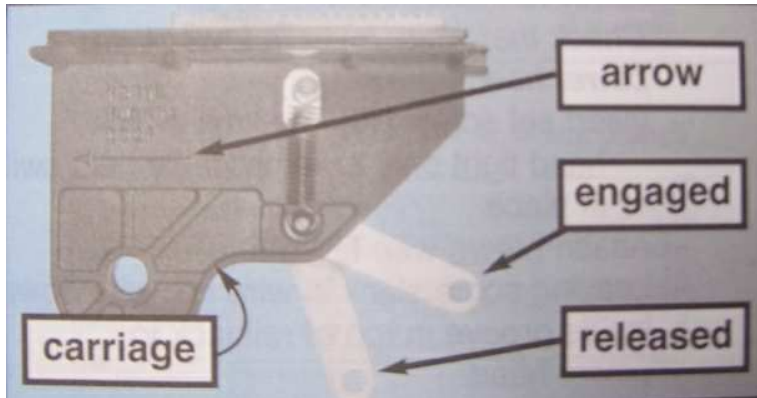
Disconnecting / Reconnecting Garage Door Opener:

WARNING: In the event of a power outage or other failure of the garage door opener, please be sure to **CHECK YOUR SPRINGS BEFORE USING THE DOOR MANUALLY**. Attempting to open or close the garage door with a broken spring is **VERY DANGEROUS**. The door would be extremely heavy to lift, and could fall causing personal injury or other damage.

IF YOUR SPRING IS BROKEN, PLEASE CONTACT A PROFESSIONAL REPAIRMAN FOR ASSISTANCE!

Most garage door openers will have a red or black cord attached to the carriage/trolley that moves along the rail. Pull the cord to release the door for hand operation. To reconnect, push the lever the cord is tied to back up into place. Here are a few examples:

- **Genie Pro Screwdrive** – has red cord tied to a silver lever; lever should point towards the opener when engaged, and will point towards the floor when disengaged. Push the lever up to reengage motor.



- **Genie Stealth or Pro Max** – has a red & white cord attached to a silver lever; silver lever should be shaped like an "N" when it's engaged and will be shaped like a "Z" when disengaged. Push the lever up ("N" position) to reengage motor. You may need to run the opener through a cycle or two to get the bullet lined up with the carriage.



Carriage engaged



Carriage disengaged

- **Genie IntelliG** – end of the black block will be pointed towards the floor when disengaged and toward the opener when engaged for automatic use. Push the block up to reengage motor. If the block does not snap all the way into place, move the door up by hand until it snaps in.
- **Hoermann Silent Drive** - To disconnect the opener simply pull the black cord and use the door manually. You can reconnect the opener in one of two ways:
 - From the down position, push the door up manually until you hear it lock into place. Test opener to confirm reconnection.
 - While door is disconnected and in up position, push green button on disconnect lever with broom handle. Then, press wall button or remote to operate door. You will see the belt running in the rail. When the bullet reaches the door it will connect with the carriage.



Figure 1: Carriage is engaged

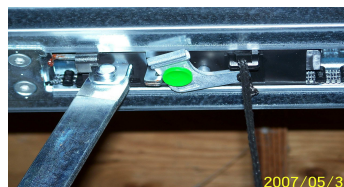


Figure 2: Carriage is disengaged

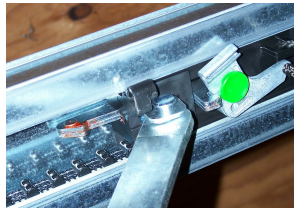


Figure 3: Locking pin – locks door in place after closing.

If your opener is not working after a power surge**:

First, confirm that the opener has been reconnected for automatic use. Next, check to make sure that the sensors are properly lined up, the lenses are clean, and the path between them is not blocked by an object. Most openers will behave as though the sensors are blocked when a power surge has confused the circuit board. Finally, if the opener still will not operate, reset the system.

This can be done one of two ways: by turning the breaker off then back on that powers the outlets in the garage. Or:

Genie openers: unplug the opener from the ceiling outlet and plug back in, or . This problem can also be identified by a solid green light on one side, and the red light COMPLETELY OFF on the other (this applies mainly to older model Genie openers).*

Hoermann openers:

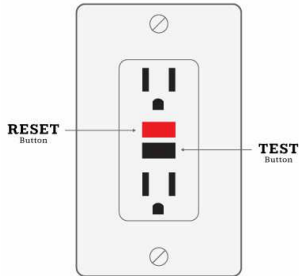
- Press "T" button on opener unit and wait for door to operate.
- If that is unsuccessful, press button marked "reset" on the back of the opener.



Figure 4: Underside of opener – Training button

*If you have a different brand than those shown above, or a newer model Genie opener, please refer to your owners manual for information on sensor indicator lights or additional troubleshooting tips. Many manufacturers have manuals available online. If the power surge has damaged the opener, please contact the local dealer for your brand of opener to schedule a repair.

**A tripped GFCI outlet can also cause symptoms similar to a power surge. If the above tips do not work, try resetting the GFCI outlets in your home.



General Storm Safety:

High winds come with hurricanes (73 MPH & up), but are also experienced during tropical storms (40-73 mph) and severe thunderstorms. It is recommended to avoid driving when winds are 45 mph or more. Drive safely in the rain - <https://www.flhsmv.gov/safety-center/driving-safety/inclement-weather-conditions/>

Follow "Alachua County" on Facebook for local updates relating to Tropical Storm Hermine - https://www.facebook.com/AlachuaCounty/?hc_ref=NEWSFEED&fref=nf

Find Emergency procedures and/or storm updates at:

<http://www.alachuacounty.us/depts/publicsafety/em/pages/emergencymanagement.aspx>

<http://www.nhc.noaa.gov/prepare/ready.php>